

## **Terms of Service**

**Effective Date: 01/08/2024**

### **1. Acceptance of Terms**

1.1. By accessing and using the services provided by College Contact, Inc., you agree to be bound by these Terms of Service. If you do not agree to these terms, please do not use our services.

1.2. These Terms of Service represent a legally binding agreement between you and College Contact, Inc. Please read them carefully.

### **2. Services**

2.1. College Contact, Inc. offers personalized college admissions consulting services to high school students and their parents or legal guardians, designed to assist them in the college application process.

2.2. Our services may include, but are not limited to, the following:

- College selection advice based on academic and personal goals.
- Guidance on crafting application essays, resumes, and recommendation letters.
- Preparation for college interviews and admission exams.
- Evaluation of extracurricular activities and achievements.
- College application strategy development.
- Assistance with financial aid and scholarship applications.
- experience sharing based on college life

### **3. Eligibility**

3.1. To use our services, you must be a high school student, a parent/legal guardian of a high school student seeking college admissions assistance, or work with an organization surrounding college admissions prep (i.e., a high school, tutoring firm, etc.).

### **4. User Obligations**

4.1. Users of our services agree to provide accurate, truthful, and up-to-date information as requested by College Contact, Inc.

4.2. Users must comply with all applicable laws and regulations while using our services and when interacting with our consultants.

### **5. Privacy and Data Handling**

5.1. College Contact, Inc. collects and handles personal data as described in our Privacy Policy. By using our services, you consent to the collection, use, and sharing of your data as outlined in the Privacy Policy. We will not share any of your private information without prior consent.

5.2. We take data privacy seriously and implement security measures to protect your personal information. However, no data transmission over the internet can be guaranteed to be 100% secure.

## **6. Payments**

6.1. Payment details, including fees and billing information, are specified on our website and may be subject to change. Payment for our services is due as outlined on our website or as otherwise agreed upon.

6.2. If payments are not received in accordance with the agreed-upon terms, College Contact, Inc. reserves the right to suspend or terminate services.

## **7. Termination**

7.1. College Contact, Inc. reserves the right to terminate or suspend access to our services for any user who violates these Terms of Service or engages in any prohibited activities.

## **8. Limitation of Liability**

8.1. College Contact, Inc. is not responsible for any direct or indirect damages, losses, or consequences resulting from the use of our services.

8.2. We provide educational and advisory services, but we cannot guarantee admission to any college or university, nor can we guarantee the outcome of college applications.

## **9. Changes to Terms**

9.1. College Contact, Inc. may update or modify these Terms of Service at any time. Users will be notified of such changes and continued use of our services after the changes constitute acceptance of the updated terms.*f*

## **10. Governing Law and Jurisdiction**

10.1. These Terms of Service are governed by the laws of Delaware. Any disputes arising from or related to these terms shall be resolved in the courts of Delaware.

## **11. Contact Information**

11.1. If you have questions or concerns regarding these Terms of Service, please contact us at [info@yourcollegecontact.com](mailto:info@yourcollegecontact.com).

# Mobile Terms of Service

## College Contact

Last updated: Feb. 14, 2024

The College Contact mobile message service (the "Service") is operated by College Contact ("College Contact", "we", or "us"). Your use of the Service constitutes your agreement to these terms and conditions ("Mobile Terms"). We may modify or cancel the Service or any of its features without notice. To the extent permitted by applicable law, we may also modify these Mobile Terms at any time and your continued use of the Service following the effective date of any such changes shall constitute your acceptance of such changes.

By consenting to College Contact's SMS/text messaging service, you agree to receive recurring SMS/text messages from and on behalf of College Contact through your wireless provider to the mobile number you provided, even if your mobile number is registered on any state or federal Do Not Call list. Text messages may be sent using an automatic telephone dialing system or other technology. Service-related messages may include updates, alerts, and information (e.g., order updates, account alerts, etc.). Promotional messages may include promotions, specials, and other marketing offers (e.g., cart reminders).

You understand that you do not have to sign up for this program in order to make any purchases, and your consent is not a condition of any purchase with College Contact. Your participation in this program is completely voluntary.

We do not charge for the Service, but you are responsible for all charges and fees associated with text messaging imposed by your wireless provider. Message frequency varies. Message and data rates may apply. Check your mobile plan and contact your wireless provider for details. You are solely responsible for all charges related to SMS/text messages, including charges from your wireless provider.

You may opt-out of the Service at any time. Text the single keyword command STOP or click the unsubscribe link (where available) in any text message to cancel. You'll receive a one-time opt-out confirmation text message. No further messages will be sent to your mobile device, unless initiated by you. If you have subscribed to other College Contact mobile message programs and wish to cancel, except where applicable law requires otherwise, you will need to opt out separately from those programs by following the instructions provided in their respective mobile terms.

For Service support or assistance, text HELP to or email [info@yourcollegecontact.com](mailto:info@yourcollegecontact.com).

We may change any short code or telephone number we use to operate the Service at any time and will notify you of these changes. You acknowledge that any messages, including any STOP or HELP requests, you send to a short code or telephone number we have changed may not be received and we will not be responsible for honoring requests made in such messages.

The wireless carriers supported by the Service are not liable for delayed or undelivered messages. You agree to provide us with a valid mobile number. If you get a new mobile number, you will need to sign up for the program with your new number.

To the extent permitted by applicable law, you agree that we will not be liable for failed, delayed, or misdirected delivery of any information sent through the Service, any errors in such information, and/or any action you may or may not take in reliance on the information or Service.

We respect your right to privacy. To see how we collect and use your personal information, please see our [Privacy Notice](#).

## **12. Entire Agreement**

12.1. These Terms of Service constitute the entire agreement between you and College Contact, Inc. and supersede any prior agreements or understandings.